

Translation

Loss of personal information as a result of having a sales vehicle stolen

January 23, 2009 (Tokyo) - Chugai Pharmaceutical Co., Ltd. [head office: Chuo-ku, Tokyo; president: Osamu Nagayama] (hereafter, "Chugai") hereby announces an incidence of theft that occurred in Hyogo Prefecture of a sales vehicle driven by a medical representative (MR). The post marketing surveillance sheets which had been obtained from medical institutions and other documents, which were kept in the vehicle, were stolen as well, resulting in loss of personal information of patients and physicians in charge.

We wish to express our sincere apologies for causing tremendous inconveniences to relevant personnel because of the carelessness on the part of a Chugai employee. As of now, no facts of improper use of personal information, etc., have been confirmed.

1. Chronology of events that led to a loss of personal information

On December 29, 2008, a sales vehicle parked at a contract parking lot close to the MR's home was stolen, and documents and other items that were placed inside the car became lost. On the same day, we submitted a report to the Amagasaki-kita Police for the stolen car.

On January 6, 2009, the MR realized that the post marketing surveillance sheets, obtained from the hospitals he was placed in charge of, was attached with stickers featuring the patients' name, date of birth, age, and sex.

The sheets also had a signature of the physicians in charge, including their full name and seal, indicating that the personal information of the physicians was also lost.

2. The number of individuals whose personal information had been lost and items

- Number of individuals whose personal information was lost: Ten patients and six physicians
- Items: Patients (name, date of birth, age, sex, blood test data, adverse drug reaction questionnaire sheet)
Physicians in charge (name, hospital name)

3. Measures to prevent recurrences

Regarding the handling of personal information, we at Chugai have established policies and regulations on protecting personal information based on the Personal Information Protection Law, and have conducted employee education and established an extensive in-house management setup. We take the current incident extremely seriously, however, and are committed to further strengthen our measures to protect personal information, and will do our utmost to ensure that such incidents will never recur.